

**Additional Offers:**

- Two separate showers for patients and accompanying persons
- Schooling by teachers
- Children's massages
- Gymnastics and relaxation courses
- Natural healing treatment (with doctor's prescription)
- Psychotherapeutical advice (with prescription)

Please talk to us in case you would like to use our additional offers.

**Have you got any questions or suggestions?**

We are open to your requests!

**Now we wish all our patients that they will feel much better soon!**

***The Nursing Team  
of the Paediatric Clinic***

## **Paediatric Clinic Heidenheim** **Information**

**for Patients and their Relatives**

**Ward 55:** Phone: 07321 33-25 55

**Ward 56:** Phone: 07321 33-25 58

**Visiting times:**

Daily from 2.00 p.m. to 7.00 p.m.

Parents and siblings are welcome anytime as long as they are healthy and free of any infects.

Please keep in mind: Too many visitors can be stressful. So we ask you to consider this in particular on the day of surgery and the day after.

**Consulting hours:**

8.30 a.m. to 10.00 a.m. when the doctors do their rounds.  
Weekdays between 3.00 p.m. and 4.00 p.m. (appointments requested)

**Changing duty of the nurses:**

There is a schedule in the patients' rooms. Please mind these times and call for requests afterwards.

**Accommodation of a person accompanying a minor:**

In our house you are welcome to stay over night in your child's room. One parent can stay during the whole duration of the child's stay.

For children up to six years of age there are no charges.

For older ones we charge you a flat rate for your own accommodation.

**Dear Visitors and Relatives:**

Clean patient beds are only for patients. Please don't use them to sit or lie on them!

For health reasons some patients need a special diet. Don't hesitate to talk to the nurses in case you want to bring your own food and drinks!

**Ward 55:**

Accompanying persons and mobile patients are welcome to use our tea kitchen located next to the children's playroom. You will find the designated areas as well as a microwave at your disposal.

**Ward 56:**

Our special "Parents Room" is there for you parents accompanying your children. You are welcome to retire here in the evenings.

For your convenience you'll find here a microwave and a refrigerator.

**NO SMOKING!**

Smoking is prohibited in the clinic and on the balconies!

**Playroom:**

Little patients are welcome to come to our playroom! Please talk to the nurses about it. In the evenings this is the parents' room.

From Monday to Friday our nursery school teachers are here to help you to care for your children – together, if you like!

They also provide toys and games for the little ones as for teenagers.

Depending on their state of health children and young people are allowed to watch TV, DVDs and Videos from 2.30 p.m. to 10.00 p.m.

